CITIZEN'S CHARTER NO. R11-F-07. REQUEST FOR TECHNICAL ASSISTANCE IN THE CONDUCT OF FOREST/TIMBER RESOURCES INVENTORY

For forest planning purposes, tree farmers, private tree plantation owners, and peoples organizations/indigenous POs seeks technical assistance with DENR-CENRO to determine the quantity and value of their timber and other forest resources. The DENR-CENRO therefore undertakes forest resources inventory and documentation.

Office or Division:	DENR CENRO					
Classification:	Highly Technical					
Type of Transaction:	G2C - Government to Citizen	2C - Government to Citizen				
	G2G – Government to Government	G2G – Government to Government				
	G2PO - Government to Peoples Organization	G2PO - Government to Peoples Organizations				
Who may avail:		forest resources managers (ISF, CBFM and CADT holders), OGAs				
	and LGUs					
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE				
Letter or resolution requesting CENRO for technical assistance		Requesting Party				
2. a) Proof of ownership (copy of title, tax declaration or deed of sale) in		Requesting Party				
case of private land; b) CLOA in case of communal ownership under						
DAR; c) CS, CBFM, FLMA or	CADT in case of timberland					
3. Sketch and location map		Requesting Party				
4. BLGU certification on the existence and ownership of the subject						
resources if not indicated in the tax declaration.						
5 Certificate of no-objection from co-owners (in case of CLOA)		BARC				
Additional from the Government Sector						
6. Copy of Certificate of Registration (corporate or cooperative)		SEC/CDA/NCIP				
Additional requirement party	is a representative					
7. Authorization/Board Resolution issued by the Corp., Partnership,		Owner/BOD/Council of Elders				
	avor of the person signing the application					

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSONS RESPONSIBLE
CENRO				
Filing of letter request and submit required documents	Check attached requirements against checklist.		10 mins, assuming no other transaction on queue	Technical Staff Regulation and Permitting Section (RPS)
2. Client receipt of copy	2. Stamp received, time and date and release owner's copy		5 mins, assuming no other transaction on queue	CENRO Records Officer
	2.1 Forwards letter request to CENRO for referral		20 mins, assuming no other transaction on queue	CENRO
	2.2 Acts on the application and attached documents		30 mins, assuming no other transaction on queue	RPS section chief
3. Receive Order of Payment and Credit officer	3. Make assessment and issue Order of Payment	5% intensity – P60/ha 10% - P120/ha 20% - P240/ha 100%-P1,200/ha	20 mins, assuming no other transaction on queue	RPS section chief
4. Receive Official Receipt	4. Accept payment and issue Official Receipt (OR).	DAO 2004-16 6-15-2004	7 mins, assuming no other transaction on queue	Credit Officer
5. Photocopy OR and attach to the letter	5. Prepares detailed workplan for the field inventory		1 day, assuming no other transaction on queue or intervention	RPS section chief

5.:	1 Issue memo and travel order to field personnel	1 hour assuming no other transaction on queue	CENR Officer
5	2 Establish forest camp, conducts inventory, tree numbering and geotagging	dependent on the size of area, % intensity and the variety of resources e.g. 3 has. per day at 100% intensity per team for evenaged mono culture	field personnel
5.3	3 Prepare tally sheet, stand and stock table and submit report	2 to 4 days dependent on the variety of resources inventoried and volume of data	CENRO RPS staff
5.4	4 Checks the report, signs, sworn and subscribe the Stand and Stock Table and prepare draft letter for signature of CENRO	4 hours assuming no other transaction on queue	CENRO RPS Chief
5.:	5 Review report and signs letter to requesting party with attach the Stand and Stock Table (SST)	20 mins assuming no other transaction on queue	CENRO
5.0	6 Quality assurance of final action : Recheck completeness of documents and entries for errors or omissions.	10 mins assuming no other transaction on queue	Records officer

	5.7 Inform requesting party thru SMS		3 mins	RPS Chief
6. Receive letter and SST	6. Log, stamp and release to requesting party		10 mins assuming no other transaction on queue	CENRO Records Section
CENRO SUB-TOTAL		Php 1,720.00	4 days, 1 hr. & 17 mins to 6 days, 1 hr and 17 mins excluding field work	
PENRO SUB-TOTAL		None	3 days & 4 hours	
REGIONAL OFFICE SUB-TOTAL		None	4 days & 10 hours & 30 min.	
TOTAL		Php 2,116.00	21 days & 19 hours	

^{*}Number of processing days may increase depending on the location, unexpected issues that may arise from the application, availability of manpower, peace and security situation, and weather condition in the area.